



CLEANING HYGIENE OPERATIVE LEVEL 2

This apprenticeship Level 2 programme is found in a range of workplaces where specialised cleaning techniques and skills are needed to maintain a safe and hygienic environment. Cleaning hygiene operatives work independently and as part of a team, reporting to a cleaning supervisor or service leader, with schedules that can include normal and outside normal working hours. They are crucial in healthcare settings like hospitals and care homes for infection control, as well as in commercial spaces like shopping centers, hotels and offices, where high cleanliness standards are essential to prevent the spread of bacteria and viruses.

WHY CHOOSE INSPIRE ATA?

We work with high-quality training providers to deliver a wide range of training programmes through a blended learning approach that is tailored to each learner's needs. Inspire ATA recruits and employs each apprentice on behalf of the "host" client, enabling us to offer additional support and a better experience for both apprentice and client. We can also offer flexi-job apprenticeships which means we are able to offer short term contracts and other non-standard employment models.

TOTAL DURATION: 15 MONTHS

PRACTICAL PERIOD: 12 MONTHS

EPA PERIOD: 3 MONTHS

EPA ORGANISATION: OFQUAL

ASSESSMENT METHOD: PROFESSIONAL DISCUSSION
UNDERPINNED BY INTERVIEW,
KNOWLEDGE TEST

DUTIES:

- Deliver services to contract specifications, cleaning schedules and follow processes for out-of-scope requests
- Organise and prioritise workloads and respond to the changes of the working environment as required
- Comply with health and safety, environmental requirements and infection prevention and control policy and procedures
- Select and apply techniques for safe removal of soil and contaminating material
- Carry out cleaning tasks using appropriate cleaning agents
- Use cleaning or disinfection procedures correctly
- Monitor the environment for signs of pest infestation
- Maintain working relationships and communicate effectively with customers in order to meet their needs
- Maintain storage areas using housekeeping best practice



Department
for Education



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KNOWLEDGE

- Manage risk and identify when there is a need for change from routine to enhanced cleaning protocols.
- Select and use the most appropriate cleaning agent for different surface types.
- Handle, use and dispose of cleaning chemicals following Control of Substances Hazardous to Health Regulations (COSHH).
- Disposal of routine and non-routine waste, including segregation of waste into appropriate containers for storage, and disposal in line with environmental disposal legislation.
- Selection and safe use of cleaning equipment and machinery for routine and specialist cleaning tasks, including importance of Portable Appliance Testing (PAT).
- Clean cleaning equipment and machinery after use.
- Principles of infection prevention and control.
- Recognise and report the signs of pest infestation.
- The principle of rapid response cleans.
- The principles of scheduled work priorities and periodic cleaning.

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SKILLS

- Conduct tasks according to documented safe ways of working.
- Select and use the most appropriate cleaning agent appropriate to different surface types.
- Use and dispose of chemicals following COSHH regulations and apply safety data sheets and dilution rates.
- Deal with routine and non-routine waste in line with organisation policies and environmental disposal legislation.
- Prepare cleaning materials and machinery and check that all electrical equipment complies with PAT testing requirements.
- Clean cleaning equipment and machinery after use.
- Identify potential sources of infection and put controls in place.

BEHAVIOURS

- Work with respect and professionalism.
- Work independently and as part of a team; escalating areas of concern and working to evidence based best practice.
- Work in a consistent manner, taking responsibility for your own actions and completed work.
- A flexible approach to your work when required.
- Work in a sustainable way, considering the environment and making best use of products and materials.